INSTALLING RACS 4 ON WINDOWS VISTA/WINDOWS 7 (X86 AND 64 BIT) PLATFORMS

IMPORTANT NOTE!

Steps described in this document should be performed after the PR Master is installed for the first time on the computer with Windows Vista/Windows 7 operating systems. When PR Master is upgraded to newer versions, this procedure is not required. If you install RACS 4 without performing this procedure, then you may encounter problems with running PR Master using accounts without administrative rights. For example, the errors "Database is damaged" or "Settings.VAL file is out of date" may appear.

Exactly the same steps should be applied to Remote Monitor program.

- 1. Open folder in which the PR Master.exe file was installed (usually C: / Program files / Roger / Access **Control System 4.4**)
- Select PR Master.exe file, right clik on it, and from the Shortcut menu select Troubleshoot compatibility:

r 🛅 Open 🛛	New folder			
top nloads nt Places	Name TA Installing RACS 4 o Logo Select3 PRM3Lang	Date modified 2010-05-05 11:41 2010-04-08 08:05 2010-04-07 11:38 2011-07-07 13:39		
	PRMaster	PRMaster		
rs ments	PRMaster.EXE.r	Open Run as administrator		12 08
c res os	RACS4 RACSv4.cnt RACSv4	Troubleshoot compat Pin to Taskbar Pin to Start Menu	ibility	24 32 34
iter :)	ReadMe ROG0000001 ROG0000001	Restore previous versi Send to	ons •	.08 .02
ia7230 Filip rk	RogerISP4	Cut Copy		:50 :55 :36
	Splash TUTIL32.DLL ut4list VERIFY	Create shortcut Delete Rename		:05 :25 :00 :21

Size: 6,95 MB Application

3. In the *Program compatibility* window select *Try recommended settings*:

Sele	ct troubleshooting option
•	Try recommended settings Select this option to test run program using recommended compatibility settings
•	Troubleshoot program Select this option to choose compatibility settings based on problems you notice

4. When the message *Test compatibility settings for the program* appears, click *Start the program*:

2	🔄 Program Compatibility
	Test compatibility settings for the program
	Settings and list
	Windows compatibility mode: Windows XP (Service Pack 2)
	You need to start the program to make sure these new settings have fixed the problem. After running the program using these settings, click Next to continue. Start the program
	Next Canc

5. The program will start loading. First the minimized account control window will appear on the Windows taskbar. Click its icon to maximize the window:



6. In the User Account Control window select Yes.

7. PR Master will start running. Note: PR Master's icon is on the taskbar. It might be necessary to click it.

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- 8. PR Master should start without any problems. Close PR Master, and clik *Next* in the *Program compatibility* window.
- 9. Click Yes, save settings for this program.
- 10. From this time on, any further installation of PR Master will not require performing the procedure described in this document.

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